

Audio Engineer & Customer Success Manager (m/f/d)

40 hours/week

Location: Vienna

Department: Product Management

We are ...

A great bunch of audio enthusiasts with the strong belief on “Great sound is for everyone”. At LEWITT, we continuously innovate to make it easy for anyone to express themselves with exceptional sound. Whether at home, on stage, or in the studio, beginner or professional.

Working at LEWITT means working in a respectful and agile environment that allows you to grow. We are an international and diverse team representing more than 20 nationalities in a modern office space with a rooftop panorama terrace and an in-house recording/content creation studio. Everything we do, we do to the fullest. Make yourself heard!

This is you ...

- You are enthusiastic, willing to learn and to grow with us
- You come up with new ideas, a unique point of view, and you look forward to working in a diverse and international environment
- You are a team player who puts the teams' success above personal achievements
- You value and practice transparency with honesty
- You proactively contribute to a culture of respect, constructive exchange and togetherness

This is how you can support us ...

- You are LEWITT's main touchpoint for our highly valued customers. You provide them with product support, share your knowledge and collect their feedback
- You gather ideas how to improve processes and optimize the customer support experience
- You take an important role in testing and finding bugs or hardware issues in prototypes
- You are responsible for the maintenance of our in-house recording studio and gear
- You support our internal content production team with audio postproduction for internally produced content - For a little sneak-peak, click here: [How does a microphone work?](#)
- You prepare packages for shipment, labeling equipment etc.
- As a member of the product management team, you also engage in market research

Make yourself heard.



Your profile ..

- You provide a substantial understanding of audio gear and audio production
- You can operate DAWs both on Windows and Mac
- You have a hands-on mentality and the capability to independently obtain the resources needed to successfully advance your responsibilities
- You have an excellent command of English and German
- You are very well organized, 100% reliable, and proactive



LEWITT headquarters in Vienna, Austria

What we offer ...

- A young, international company that is at the forefront of the market with innovative products
- A team that likes to encourage, challenge, and support you
- A flat hierarchy, short communication channels, and unbureaucratic cooperation
- A varied and independent work environment that allows you to develop your creative potential
- Modern office with excellent travel connections (near U3 Johnstraße/Hütteldorferstraße) and a breathtaking 360° panorama terrace
- State-of-the art hardware
- Employee discounts on LEWITT products

Your performance is remunerated with a market-compliant salary of minimum EUR 2,500 (full-time 40h per week), which will be adjusted according to your experience and qualifications.

If you would like to become part of our team, please send your application by email to jobs@lewitt-audio.com for the attention of Robert Mölzer. We look forward to your message!

Make yourself heard.